

Right of revocation

You have the right to revoke your contractual acceptance in writing within fourteen (14) days without stating any reasons. The fourteen-day revocation period commences upon the day you or a designated third party have received your order. In order to exercise your right of revocation you must inform us with an explicit declaration (e.g., via letter, telefax, e-mail) of your decision to revoke this contract. Please send this to:

Deutscher Fachverlag GmbH, Mainzer Landstr. 251, 60326 Frankfurt am Main
E-Mail: verlagsservice@dfv.de
Fax: +49 (0)69 7595-2930

To avoid exceeding the end of the revocation period it will suffice if you send this notice or return the product before the fourteen-day revocation period has expired.

Legal Consequences of Revocation

If you revoke the contract, we must reimburse to you all payments received from you, including the costs for shipping and delivery (excepting any additional costs which were incurred due to the type of shipping which you requested that was less economical than our standard shipping rate). We are obligated to reimburse this payment to you immediately, within fourteen days of our receipt of your written revocation of the contract. We will use the same method of payment which you used to complete the original transaction of the merchandise. Under no circumstances will you be assessed any additional charges for this refund.

STANDARD WITHDRAWAL FORM

Deutscher Fachverlag GmbH
Mainzer Landstr. 251
60326 Frankfurt am Main
Fax.: +49 (0)69 7595-2930
E-Mail: verlagsservice@dfv.de

I hereby inform you of my withdrawal from the sale contract of the following goods/services:

Order Number (as indicated in the order confirmation e-mail):

Ordered on (date):

Delivered on (date):

Consumer's address:

Consumer's signature
(only if the present form is returned on paper)

Date
